HANDOUT B

ASSESSING YOUR TRUSTWORTHINESS

Use this diagnostic tool to assess your own trustworthiness. Circle the number that best fits you today from your personal assessment. The ratings go from 1=Never to 5=Always. Then think about what you can do to improve on any given rating.

Never - - - - - - - Always 5 Consistency I say what I mean and mean what I say. When given a task or responsibility, I will follow through 100% of the time. I don't make promises I can't keep, and I keep the promises I make. I am loyal to those not present (I don't talk about people behind their backs). I walk my talk; what I do matches what I say. Commitment 1 2 3 5 4 I seek first to understand someone before I try to make my point understood. I am empathetic to the situations of others. I respect and visibly value what others have to contribute. I share my honest thoughts and feelings without disrespecting the thoughts and feelings of others. I give needs of the team (project, organization) precedence over my own personal needs. Capability 1 3 4 5 Before accepting a responsibility, I make sure everyone has the same expectations about what will happen and when it will happen. I tell the truth about what I can and can't do. I make my motives, assumptions and needs clear (e.g., no hidden agendas). I am a skilled and sincere listener. I give helpful and tactful feedback. Willingness to risk 1 2 3 4 5 I freely admit when I am wrong and apologize sincerely for my mistakes. I am not afraid to speak the "hard truths". I seek honest feedback from others. I assume others are trustworthy until proven otherwise. I frequently empower others to make decisions on my behalf. I treat others as partners in the team, sharing both the risks and rewards of performance. I let others know when they have not fulfilled an agreement as I perceived it.

- 1. What do your responses say about your overall trustworthiness?
- 2. What insights can you gain by understanding the types of questions asked on the assessment?